



Role Description

Position:	Alton Towers Co-ordinator/Support Staff (3 days) On-site Programme Support (3 days)
Department:	Programme Team
Responsible to:	Programme Chief, Alton Towers Lead
Role Summary:	Support the Programme Chief and Alton Towers Lead in the planning and delivery of Alton Towers offsite Activity Day. On each of the Alton Towers Activity Days, travel to Alton Towers with the participants and help to make this element of the Jamboree a success and memorable. Resolve any issues at Alton Towers on the day and be the BrumJam Staffing Team point of contact at the venue.
Key Responsibilities:	<p>Deliver the experience of the Alton Towers offsite Day consistently and to a high level throughout the Jamboree.</p> <p>Support the Site Services Team and Programme Team to co-ordinate coach transportation each morning of the Jamboree and ensure all participants get to the right place at the right time.</p> <p>Ensure all participants get in to Alton Towers and assist with Customer Services for those with additional needs – e.g. fast-track passes etc.</p> <p>Be a point of contact for all participants on the day at Alton Towers and help to resolve any issues that arise – whilst remembering Alton Towers will also have their own emergency procedures if certain situations occur.</p> <p>Provide on-site programme support for the days not at Alton Towers – this may include a variety of roles/responsibilities.</p> <p>Any other duty as agreed with the Programme Chief.</p> <p>Adopt the philosophy that the activities and entertainment is what the Young People will remember.</p>

Person Specification

Experience:	Experience of previous Jamborees and/or large scale camps. Some experience of providing programme to scouting/guiding including an appreciation of safety and risk.
Skills:	<ul style="list-style-type: none">• Ability to work as part of a team and individually, and take on responsibility, whilst remaining enthusiastic for any challenge.• A can do attitude, prepared to go the extra mile for the participants.• Strong communication skills.• Able to think creatively, adapt, and solve problems that arise during the event.
Personal Attributes:	A Member of the Scout or Guide Associations. Hold a current enhanced DBS/PVG check.